

User Experience (UX) Designer

About the job

We are looking for a user-experience (UX) designer to join our team in London.

You should be able to understand and interpret the requirements of a UX design project along with any technical limitations, as well as taking the results of user research, interviews and surveys, and translating them into sitemaps, user flows, customer journey maps, wireframes, mock-ups and prototypes.

You will also have the ability to design the overall functionality of a product, and in order to ensure a great user experience, iterate upon it in accordance with user-testing.

Alongside specific project requirements, a typical week might include:

- Meeting clients to develop and advise on design solutions
- Working on proposals for new projects
- Creating high quality deliverables for different projects
- Spreading the word about the great work that we do – either at a public event or through chatting to your clients when you've arranged to meet up with them
- Participating in ideation sessions.

We offer you a great place to work, a superb expert team to work with, the opportunity to take your career in the direction that you want and a competitive salary.

Requirements

- Two or more years of UX design experience. Preference will be given to candidates who have experience designing complex solutions for complete digital environments.
- Expertise in standard UX software such as Adobe XD, Sketch, InVision, and the like is a must. A basic understanding of associated web technologies are a plus.
- Ability to work with the project team to understand detailed requirements and design complete user experiences that meet client needs.
- Experience in using UX design best practices to design solutions, and a deep understanding of mobile-first and responsive design.

- A good understanding of user-centred design (UCD), different types of user testing, rapid prototyping, heuristic analysis, usability and accessibility concerns.
- Ability to iterate designs and solutions efficiently and intelligently.
- Ability to clearly and effectively communicate design processes, ideas, and solutions to teams and clients.
- Understanding of the importance of user-centred design and design thinking.
- Be excited about collaborating and communicating closely with teams and other stakeholders to regularly deliver design solutions for approval.
- Be passionate about resolving user pain points through great design.
- Be open to receiving feedback and constructive criticism.
- Be passionate about all things UX and other areas of design and innovation.
- Knowledge in the industry's latest trends and technologies.

What we expect of you

- You'll have experience of working as part of a team, doing your part to ensure that the team keeps to budget, deadlines and produces high quality, client focussed output.
- You have excellent communication skills; listening, interpreting and describing sometimes complex concepts.
- You are able to think creatively about how we can meet client needs and are able to help other team members continually innovate our approach.
- You are able to identify the main insights from research and work with the team to develop these into concepts, ideas or roadmaps.
- You'll enjoy a role in helping to find new and exciting projects for us to work on and understand how this happens.
- You enjoy working as part of an expert team who all have different skills.
- You make sure the user or customer is central to a design and enjoy helping others understand why this is important.
- You have a relevant degree such as Graphic Design, Digital Design, Interaction Design or similar.
- You are fluent in English – but we work internationally so other languages can be helpful.

Desirable, but not essential

- You have experience of working in a similar agency environment throughout the full lifecycle of client engagement (including networking, pitching, preparing proposals and pitches as well as delivering work).
- You are able to quickly and accurately provide clients with proposals including costs for their project.
- You have some experience of being involved in lab testing sessions

- You have collaborated with designers and/or developers on software or UI design projects
- You enjoy being involved in creative workshops or brainstorm sessions

Package

We offer

- A competitive salary
- Pension contribution
- Training allowance
- Flexible and remote working opportunities
- Central London location.

About us

We are a user experience, design and ergonomics consultancy that has been around for 40 years. We provide consultancy, training and research that helps clients keep their customers or users at the heart of their designs and services. We have a long list of clients that value our expertise and the quality of our work. We are based in Central London, although our clients (and our work) spans the globe.